



MRF

Data of complaints against RTA for the month of August 2026

S. No	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month**		Average Resolution time/\ (in days)
						Pending for less than 3 months	Pending for More than 3 months	
1	2	3	4	5	6	7		8
	Directly from Investors							
2	SEBI (SCORES)	2	3	5	4	1		
3	Stock Exchanges (if relevant)	-	-	-	-	-		
4	Other Sources (if any) ODR	0	3	3	2	1		
5	Grand Total	2	6	8	6	2		

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any, "Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month wise data for the current financial year*

S.No	Month	Carried forward from previous month	Received During the Month	Resolved During the Month	Pending
1	2	3	4	5	6
1	April, 2026	2	1	2	1
2	May, 2026	1	4	3	2
3	June, 2026	2	4	1	5
4	July, 2026	5	4	7	2
5	August, 2026	2	6	6	2

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis) *

S.No	Year	Carried forward From previous year	Received	Resolved	Pending
1	2025-26	1	17	16	2
2	2024-25	2	14	15	1
3	2023-24	Nil	20	18	2
4	2022-23	Nil	9	9	Nil
5	2021-22	Nil	16	16	Nil